



Fair and Trustworthy



INDEX

- **FOREWORD**
- HISTORICAL OVERVIEW
- 4 **MISSION - VISION**
- **CORE VALUES**
- 6 **DUTIES and AUTHORITIES**
- **ORGANISATIONAL STRUCTURE**
- **EXAMS**
- **CENTRALISED PLACEMENT**
- **TEST OFFICIALS**
- **ELECTRONIC EXAMS**
- **ELECTRONIC EXAM CENTRES**
- **EXAM CENTRES and COORDINATORS**
- FOR EVERYONE, EVERYWHERE
- **EXAM ARRANGEMENTS FOR DISABLED CANDIDATES**
- FEE EXEMPTION FOR FAMILIES OF MAR-**TYRS and VETERANS**
- **ASSESSMENT REPORTS**

- **QUESTION PREPARATION PROCESS**
- (OMÜ) QUESTION GENERATION WITH ARTIFICIAL INTELLIGENCE
- **ENGLISH PROFICIENCY EXAM BASED ON 4 SKILLS**
- **TURKISH PROFICIENCY EXAM BASED ON 4 SKILLS**
- **ÖSYM ACADEMY, VOCATIONAL OUALIFICATION and ACCREDITATION**
- 2023-TR-YÖS
- STRATEGIC PLAN AND DIGITAL TRANSFORMATION ROADMAP
- **QUALITY POLICY and ISO CERTIFICATIONS**
- **INFORMATION SECURITY POLICY**
- **ZERO WASTE**
- **WEB APPLICATIONS**
- **MOBILE APPLICATIONS**
- 36 **INTERNET ADRESS**
- **INFORMATION REQUESTS and CALL CENTER**











FOREWORD

ÖSYM was established in 1974 with the aim of selecting successful candidates from those who applied to enter higher education programs and placing them into these programs based on their exam scores. Over time, it has expanded the variety and scope of its exams and has become our country's exam centre today.

We continue on our path as an institution that provides valid, reliable and fair measurement, selection and placement in the exams we administer with our long years of experience.

In 2022, ÖSYM provided exam and placement services to over 11 million candidates and continues to work as an internationally standardised examination centre together with all stakeholders.

We are aware of the responsibility of ÖSYM, which touches every household closely or remotely. We are working within this responsibility with our competent colleagues. We work with great diligence to ensure that there are no problems during the exam processes.

I believe that ÖSYM, which has created a roadmap to make exam processes more trackable, transparent, and secure with Quality Management Systems and Digital Transformation studies, will be in a higher position than its current status in the coming years.

I thank all ÖSYM employees, coordinators, and examiners who contributed to the exam processes. I also wish success to all the candidates who will take the exams.

> Prof. Dr. Bayram Ali ERSOY **HEAD**







HISTORICAL OVERVIEW

ÖSYM was established on November 19, 1974, under the name of "Inter-University Student Selection and Placement Centre (ÜSYM)". In 1981, with articles 10 and 45 of Law No. 2547 on Higher Education, it was renamed as "Student Selection and Placement Centre (ÖSYM)".

On March 3, 2011, Law No. 6114, which was published in the Official Gazette No. 27863, came into effect and the name was changed to Measurement, Selection and Placement Centre Presidency (ÖSYM).

ÖSYM is a special budgeted institution located in Ankara with administrative and financial autonomy, responsible for performing the assigned duties and exercising the authorities in accordance with the Law No. 6114 and Presidential Decree No. 4 on the Organization of Related, Affiliated Institutions and Other Institutions and Organizations published in the Official Gazette No. 30479 on July 15, 2018.

ÖSYM aims to be an internationally recognised testing centre that works together with all stakeholders. The organization's fundamental philosophy is to be innovative, accountable, and reliable in its examination processes. Measurement, evaluation, and placement operations are carried out in a manner that ensures reliability, confidentiality, neutrality, and scientific principles, while also providing equal opportunities for all candidates.









MISSION

To provide valid, reliable and fair measurement, selection and placement in the exams it administers.

VISION

To conduct measurement, selection, and placement processes in accordance with international standards as an examination centre.











DUTIES and AUTHORITIES

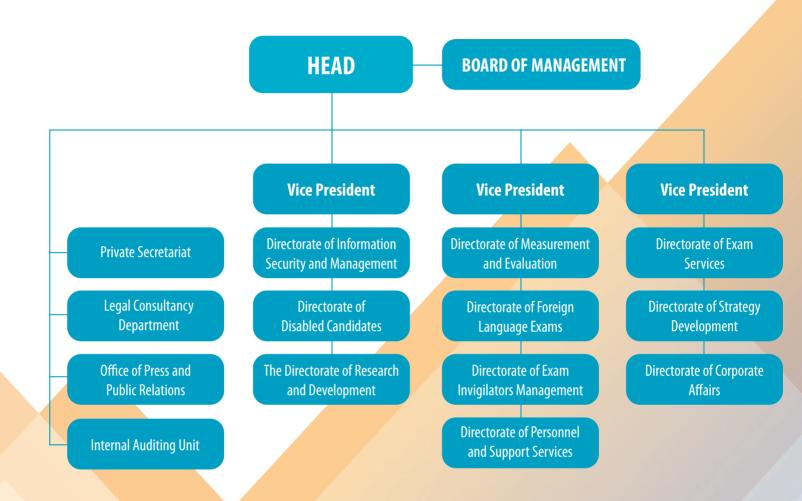
- Determining or placing candidates for associate's, bachelor's, or graduate programs in higher education institutions based on their score rankings in accordance with decisions of the Higher Education Council or relevant legislation,
- Examinations that are primarily used for appointment or promotion in higher education institutions, as well as any kind of national and international science, aptitude, or foreign language exams, and placement processes when necessary,
- Examinations aimed at obtaining positions or promotion in the staff and positions of public institutions and organizations, as well as necessary placement procedures, are carried out by ÖSYM Presidency.

Accordingly;

- Scientifically based selection, evaluation, and placement methods are being determined,
- Exam results are being analysed,
- Research is being conducted on measurement, evaluation, and placement processes,
- National and international developments are being monitored, and collaboration is being established with national and international institutions.







ORGANISATIONAL STRUCTURE

The Presidency consists of a central organisation comprising of the Private Secretary's Office, the Internal Audit Unit, directorates, and advisors directly affiliated with the Presidency, as well as representations and electronic exam centres directly linked to the Presidency.



EXAMS HELD FOR THE PURPOSE OF SELECTING AND PLACING STUDENTS IN HIGHER EDUCATION INSTITUTIONS

Higher Education Institutions Exam (YKS)

External Transfer Exam (DGS)

National Defence University Military Student Candidate Selection Exam

Türkiye Foreign Student Admission Exam (TR-YÖS) (Turkish, German, English, French and Arabic)

FOREIGN LANGUAGE EXAMS

Foreign Language Proficiency Examination (YDS)

(German, Arabic, Albanian, Bosnian, Bulgarian, Chinese, Danish, Armenian, Persian, French, Georgian, Dutch, English, Spanish, Italian, Japanese, Korean, Polish, Portuguese, Romanian, Russian, Serbian, Ukrainian, Greek)

Electronic Language Proficiency Examination (e-YDS)

(English, German, Arabic, Russian, Bulgarian, Persian, French, Spanish, Italian, Greek)

Higher Education Institutions Foreign Language Exam (YÖKDİL)

(German, Arabic, French, English)

Electronic Higher Education Institutions Foreign Language Exam (e-YÖKDİL)

(English)

EXAMS

At its establishment, ÖSYM was responsible for conducting student selection and placement processes for universities, and over the years, with the addition of new exams tailored to Türkiye's needs, it has become an institution that conducts approximately 50 exams every year.





EXAMS HELD FOR THE PURPOSE OF MEETING THE PERSONNEL NEEDS OF PUBLIC INSTITUTIONS and ORGANIZATIONS

Public Personnel Selection Examination (KPSS) at the **Undergraduate Level**

Public Personnel Selection Exam (KPSS) at Associate **Degree Level**

Public Personnel Selection Examination (KPSS) at the High School Level

Disabled Public Personnel Selection Exam (EKPSS) at Bachelor's, Associate's, and High School Levels

Public Personnel Selection Exam - Teaching Field Knowledge Test (KPSS-ÖABT)

Public Personnel Selection Exam - Religious Services Field **Knowledge Test (KPSS-DHBT)**

Exams for the Ministry of Justice (Judiciary, Judiciary-Lawyer, Administrative Judiciary, Execution, Mediation)

The Entrance Exam for Governorship Candidates of the **Ministry of Interior Affairs**

The Examination for the Candidacy of the Court of Accounts Auditor Assistant at the Presidency of the Court of Accounts

Ministry of Finance Fiscal Services Assistant Specialist Exam

PLACEMENT TESTS

Academic Personnel and Postgraduate Education Entrance Exam (ALES)

Equivalence Exam for Foreign Higher Education Diplomas in the Field of Medicine (STS- Medical Degree)

Placement Test for Equivalence of Higher Education **Diplomas in the Field of Dentistry Obtained Abroad** (STS-Dentistry)

Placement Test for Equivalence of Higher Education **Diplomas in the Field of Pharmacy Obtained Abroad** (STS-Pharmacy)

Placement Test for Directorate of Religious Affairs Occupational Knowledge (DİB-MBSTS)

Placement Test for Ministry of National Education Occupational Knowledge (MEB-EKYS)

Occupational Health and Safety General Directorate Workplace Medicine and Occupational Safety Expertise Exam (ISG)

The Treasury and Finance Ministry Internal Audit **Coordination Board Internal Auditor Candidate Selection Exam**

SPECIALTY TRAINING ENTRANCE EXAMS

The Specialization Training Entrance Examination (TUS)

The Entrance Exam for Specialization Training in Dentistry (DUS)

The Entrance Exam for Specialization Training in Pharmacy (EUS)

Specialization Entrance Exam for Medical Subspecialty Training (YDUS)









THE PROCESS OF PLACING STUDENTS IN **HIGHER EDUCATION INSTITUTIONS**

Placement Processes for Higher Education Institutions According to the Results of Higher Education Institutions Exam (YKS)

Placement process based on Vertical Transmission Exam (DGS) Results

The Placement of Technical Teachers to Engineering **Completion Programs**

The Placement Process of Students Who Fail to Pass the Preparatory Class to Higher Education Institutions

Placement Procedures of National Athletes to **Higher Education Institutions**

PLACEMENT PROCEDURES TO PUBLIC **INSTITUTIONS AND ORGANIZATIONS**

Placement Procedures to Public Institutions and Organizations According to Public Personnel Selection **Examination (KPSS) Results**

Placement Procedures Based on the Results of **Disabled Public Personnel Selection Examination** (EKPSS)

SPECIALIZATION EDUCATION PLACEMENT PROCEDURES

Placement Procedures for Specialization Training Based on Medical Specialization Examination (TUS) Results

The Placement Procedures Based on the Results of the **Specialization in Dentistry Entrance Examination (DUS)**

Placement processes based on the results of the Pharmacy Specialization Training Entrance Examination (EUS)

Placement Procedures Based on the Results of Medical Subspecialty Training Entrance Examination (YDUS)

CENTRAL PLACEMENT

Placement processes for students to be admitted to higher education institutions and for meeting the personnel needs of public institutions and organizations are conducted by the Student Selection and Placement Centre (ÖSYM). For this purpose, around 30 placement processes are carried out annually, primarily for student placement in higher education institutions.





In the exams we conducted in 2022, 2 million 114 thousand 905 personnel served.



43,788 building exam supervisors took part in the exams we conducted in 2022.



727,061 Exam Room Supervisors have served.



659,956 supervisors have been assigned.



An estimated number of 36,806 **Building Camera Officers have served** in the exams held in 2022.



EXAM OFFICIALS

In order to maintain a high level of exam security and prevent possible grievances during exams, in addition to ÖSYM personnel, personnel from stakeholder organizations are also included in exam organization.

The organization of exams in exam centres, the transportation of exam documents to exam centres, the storage of these documents in exam centres, and the delivery of exam documents to exam buildings on exam day are carried out by individuals appointed by ÖSYM and ÖSYM Exam Coordinators. All personnel serving as exam building supervisor, assistant exam building supervisor, building administrator, exam room supervisor, and proctor in exam buildings and exam rooms are composed of faculty members from universities and administrators and teachers from schools affiliated with the Ministry of National Education.

5,995 population registry officials took part in the exams.



22,150 transfer couriers and **4,994** exam document protection officers have taken part.



36,922 disabled room attendants (readers, markers) have served.



7,571 prison officers (prison guards, prison teachers) have taken part in the exams.



189,286 police officers have taken part in the exam duties.





The exam with the highest number of examiners is the Higher Education Institutions Exam (YKS), in which a total of 859,287 people served.





ELECTRONIC EXAMS (e-Exams)

e-Exams (Electronic exams) are administered on computers in Adana, Ankara, Istanbul, and Izmir e-Exam Centres in German, Arabic, Bulgarian, Persian, French, Italian, English, Spanish, Russian, and Greek languages.

Approximately 6,000 candidates take the exam at the same time in e-Exam Centres and the exam results are announced on the same day. Candidates are taken to fully secure e-Exam centres using biometric methods. Candidates enter the system by making identity number and face recognition verification in special cabins designated for them and start the exam.

Around 50,000 candidates participate in e-exams administered at ÖSYM e-Exam Centres at least once a month every year.

One of the biggest advantages of electronic exams compared to paper-based exams is that the results are announced on the same day, which speeds up the evaluation and result announcement processes.





ELECTRONIC EXAMS (e-Exams)

In ÖSYM's 2022 exam calendar, there are a total of 14 electronic exams, including 13 electronic foreign language exams (e-YDS) held at least once a month and one e-YÖKDİL exam.



Ankara-Esenboğa

Capacity: **5000** people



izmir-Alsancak

Capacity: 130 people



İstanbul-Levent

Capacity: **500** people



Adana-Çukurova

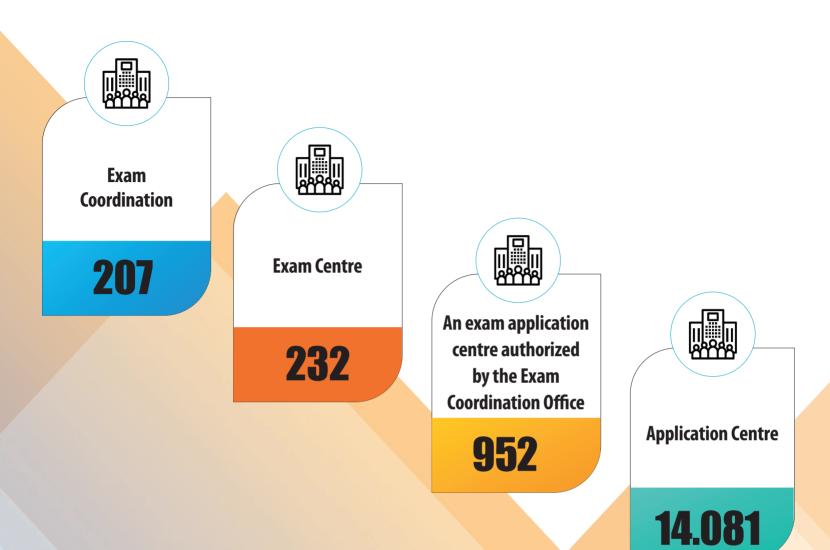
Capacity: 350 people

ELECTRONIC EXAM CENTERS

As part of the integration of technological advancements into exam applications, it is aimed to increase the number of e-exam centres. The goal is to expand the e-exam applications that are currently being conducted in four regions to all regions of Türkiye and to increase the number of e-exam centres to at least 10.



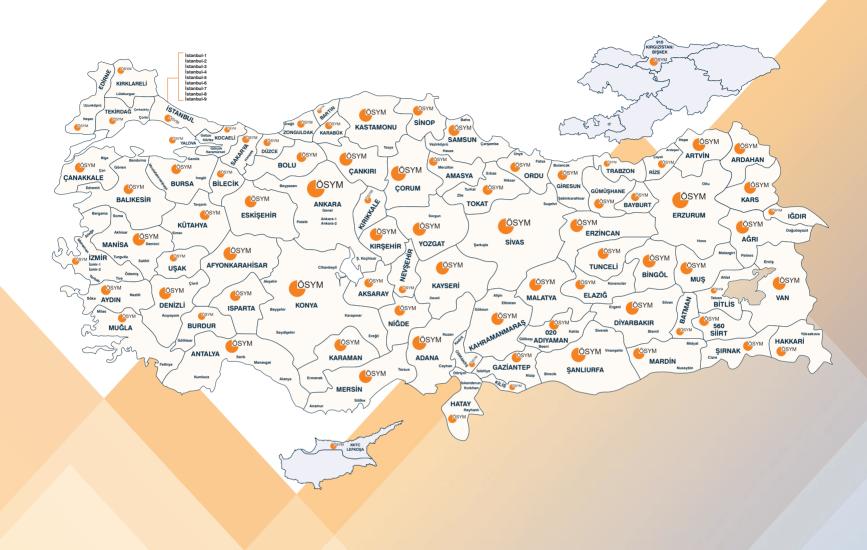




EXAM CENTRES AND COORDINATIONS

In Türkiye, there are 3 General Exam Coordinations, 91 Provincial Exam Coordinations, 111 District Exam Coordinations, and electronic exam centres where 6,000 candidates can take the exam simultaneously, in order to fulfill the principle of "for everyone, everywhere." With the addition of the Overseas Coordinations in Northern Cyprus/Nicosia and Kyrgyzstan/Bishkek, the total number of coordinations reached 207 in the year 2022.





FOR EVERYONE, EVERYWHERE

In line with the principle of "for everyone, everywhere," efforts are being made to facilitate candidates' access to exams. Services are provided in 81 provinces within Türkiye and also in Lefkoşa and Bişkek through exam coordinations located abroad.



EXAM APPLICATIONS FOR DISABLED CANDIDATES

In all exams, measures are taken to eliminate any inequalities that may arise for disabled candidates, either among themselves or in comparison to other candidates.

Exam practices and environments are prepared specifically for disabled candidates. Information related to the candidate's disability, such as question booklet reading/answer sheet marking, choice of exam room, access to the exam room, and the medications/materials that can be brought to the exam, are collected during the application process to ensure that disabled candidates can take the exam under conditions suitable for their disabilities. Additionally, based on the requests of disabled candidates, question booklets can be printed in different font sizes, additional time can be provided, and for electronic exams, screen readers and magnifiers are provided for visually impaired candidates. To ensure that exams are conducted in accordance with the established rules for individuals with disabilities throughout Türkiye, representatives from the Examination Center of Student Selection and Placement Center (ÖSYM) are sent to monitor the process.

Achieving equality among candidates in exam practices and measuring the knowledge and skills possessed by candidates, regardless of their disabilities, is considered an important goal. Collaborative efforts are being made with universities and other institutions to improve the exam processes.

In accordance with the Regulation on the Employment of Disabled Individuals in Public Service, the Disabled Public Personnel Selection Exam (EKPSS) is conducted for the placement of disabled individuals in public institutions and organizations at the secondary education, associate degree, and undergraduate levels. In EKPSS, tests suitable for the perceptual and learning abilities of disabled candidates are administered based on their disability groups.









FEE EXEMPTION FOR FAMILIES OF MARTYRS AND VETERANS

No exam fees, application service fees, and placement fees are charged from veterans, as well as spouses and children of martyrs and veterans who apply for exams. In 2019, 25,761 people benefited from this service, while 37,179 people in 2020, 36,922 people in 2021, and 52,299 people in 2022.



ASSESMENT REPORTS

Detailed analyses of the administered exams are being conducted, and their results are being presented to the public through Assessment reports, which constitute a part of ÖSYM's fundamental values of accountability. These analyses and Assessments, which are indicators of transparent exam administration, not only provide opportunities for improving the exams but also serve as a guide for institutions and organizations that demand the exams. To date, 29 Assessment reports have been shared with the public.





- Doğru Cevaplanma Oranı (%)
- 2017-DGS Assessment Report
- 2017-ÖABT Assessment Report
- 2017-TUS Autumn Assessment Report 3-
- 2017-e-YDS English Assessment Report 4-
- 2017-TUS Spring Assessment Report
- Exam Applications for Candidates with Disabilities/ **Health Problems or Special Circumstances**
- 2018-MSÜ Assessment Report
- 2018-KPSS Associate Degree Assessment Report
- 2018-KPSS Secondary Education Assessment Report
- 2018-ALES/2 Assessment Report
- 2018-TUS Spring Assessment Report
- 12- 2018-YKS Assessment Report
- 2019-YKS Assessment Report
- 2019-MSÜ Assessment Report
- 15- 2019-KPSS Undergraduate FIELD Assessment Report

- 16- 2019-TUS-STS 1st and 2nd Term Assessment Report
- 2019-2020 KPSS Undergraduate Education Sciences and Teaching Field Knowledge Assessment Report
- 2019-2020 ÖABT Assessment Report
- 2020-KPSS Secondary Education Assessment Report
- 2020-KPSS Associate Degree Assessment Report
- 2020-DGS Assessment Report
- 2020-KPSS Undergraduate FIELD Assessment Report
- 2020-TUS-1st and 2nd Term Assessment Report
- 2020-YKS Assessment Report
- 2021-MSÜ Assessment Report
- 2021-DGS Assessment Report
- 2021-TUS 1st and 2nd Term Assessment Report
- 2021-YKS Assessment Report
- 2021-KPSS Undergraduate Education Sciences and Teaching Field Knowledge Assessment Report



QUESTION PREPARATION PROCESS

In the question preparation process, each question undergoes at least three domain checks. Questions are prepared by field experts and academics, and the prepared questions are reviewed by academics working in universities and public institutions. All of these processes are carried out on a computer system that is entered through palm scanning and does not establish an external connection. Questions are encrypted and stored in the guestion bank. Along with the preparation of the exam guide, five times the number of guestions to be used from each field are loaded from the guestion bank to a cryptographic device through the password and palm scanning of the relevant deputy director and department head. The encrypted device is taken to the printing house according to a closed system of 24 hours, where the printing activities are carried out, and it is decrypted only with a password decoder used there. After the questions are decrypted, they are worked on again by the relevant field experts and academics before being transferred to the printing press. All personnel dealing with the guestions remain in the printing house until the relevant exam is over. This period varies between 5 and 45 days depending on the type of exam. After the exam, the question publication process is carried out. The objections of the candidates to the questions are meticulously examined. At least three academics' opinions are obtained for each question objection, and the opinions obtained are sent to the ÖSYM Board of Directors for information purposes for a decision. After the necessary question objections are examined, the results of the exam are announced to the candidates.





QUESTION GENERATION WITH ARTIFICIAL INTELLIGENCE (QGAI)

QGAI is a method that uses artificial intelligence models to generate questions and aims to teach human language to computers using natural language processing techniques.

QGAI first detects expressions in the source text that could be potential questions using NLP techniques. It produces the original and grammatically correct question text and creates answer options. Then, it generates the content of the question.

The stages during the activity period include: identifying the information to be asked a) grouping sources b) detecting information/keywords from the grouped texts, creating distractors a) vector similarity b) related terms in dictionaries, c) sentence completion methods; creating the question text.

A prototype of the automatic content generation framework has been developed from start to finish.

The machine learning model required for creating the question text step has been trained on sample datasets, experimentally generating questions and adapted to the framework.

Prototypes of modules for converting source books into text and grouping registered texts by similarity have been developed.

To integrate the QGAI system with the institution's infrastructure, interface modules have been developed using the FastAPI library in the Python environment. Classes for user and security codes have been defined for the developed interface's usage.







FOUR SKILLS-BASED ENGLISH EXAMINATION

The increasing evidence for the dominance of Communicative Language Teaching and Learning Approach in foreign language education in the world and in Türkiye, and the need to meet the communication skills, require language assessment to focus on communication skills as well. In this context, ÖSYM, which is authorized to carry out measurement, selection, placement and evaluation tasks in education in our country, plans to apply and reflect modern developments in the measurement of English, which has become a global language worldwide. A computer-based exam that measures English based on reading, writing, listening, and speaking skills is being developed. The main purpose of this exam is to measure the proficiency levels in English, while meeting the highest validity, reliability, and security criteria and referring to the Common European Framework of Reference for Languages. This text provides a strong theoretical infrastructure and standardization opportunity for the definition of language skills in the context of the exam.

It is also believed that measuring English based on the four language skills will have a positive impact on language teaching and techniques in our country, as well as reflecting modern global theory and practice. Thus, it is expected that all four skills that make up language proficiency and their communication will be placed at the centre of language teaching and learning, rather than focusing on a single skill such as reading. The exam will also play a guiding role for candidates in their own language learning processes by allowing them to see and understand their strengths and weaknesses through its scientific result reporting system.

The Four-Skill Based English Exam being developed by ÖSYM, which measures at the B1-B2-C1 levels, is designed to reflect the most current academic, scientific, and technological developments from the creation of test specifications and parameter development to question pool development, exam application, exam scoring, exam analysis and evaluation, result reporting, and validity analysis. With its user-friendly interface and high standard validity, reliability, and security features, it will have a significant and valuable impact on English teaching, learning, and measurement in our country.







FOUR SKILLS-BASED TURKISH EXAMINATION

In addition to the development of the Four Skills-Based English Exam, there is a growing need for teaching Turkish as a foreign language, both in the world and in our country, and for measuring the competencies of Turkish based on reading, writing, listening, and speaking skills. The increasing popularity of Turkish universities for foreign students and their preference, as well as the growing number of students learning Turkish in many countries abroad, necessitate the reliable, safe, and high-standard measurement of Turkish as a foreign language. In order to meet this need, the Four Skills-Based Turkish Exam is planned to be carried out.



ÖSYM ACADEMY

ÖSYM Academy aims to respond to the needs of the time and emerging demands by conducting studies in line with the historical accumulation, vision, and mission of the ÖSYM Presidency and to improve its institutional capability. Training experts who are ethical, have expertise in their field, have the ability to use knowledge, are equipped for measurement, selection, and evaluation, and creating measurement standards are among the goals of the ÖSYM Academy. In this regard, certificate programs, educational studies, meetings, symposiums, conferences, seminars, etc. will be carried out.

PROFESSIONAL COMPETENCE AND ACCREDITATION

Creating a quality and certification system for documenting the qualifications and achievements of the ÖSYM Presidency's employees with national and international accreditation is aimed. At the same time, ensuring sustainable institutional accreditation is among the top priorities.





TÜRKİYE'S FOREIGN STUDENT ADMISSION EXAM (2023-TR-YÖS) CONDUCTED BY ÖSYM AFTER 13 YEARS

On January 29, 2023, Türkiye's International Student Admission Exam (2023-TR-YÖS) was applied by ÖSYM. The exam, aiming to standardize the acceptance of international students, was conducted in 6 different languages (Turkish, German, Arabic, French, English, and Russian) in a total of 27 exam centres including 17 cities in Türkiye and 9 countries including TRNC/NICOSIA.



STRATEGIC PLAN AND **DIGITAL TRANSFORMATION ROADMAP**

STRATEGIC PLAN

ÖSYM's strategic plan for the years 2024-2028, in which it sets realistic and sustainable goals and draws the roadmap in this direction, has been created with the contribution of all its components.

ÖSYM DIGITAL TRANSFORMATION PROJECT 2023

ÖSYM Presidency has decided to start the "ÖSYM Digital Transformation Project" by evaluating its current situation and the goals it wants to achieve. The existing IT infrastructure of the Presidency, the existence of the "Information Security" culture, the previous studies on processes (ISO9001 and ISO27001), the readiness of the administrative units, the process-oriented work of the management, the awareness of the Presidency about data management are facilitating factors for the activities to be carried out.

ÖSYM, which continues its studies in line with the principle of zero error and maximum information security, conducts continuous exams throughout the year in line with the demands of institutions. For this reason, the digital transformation of ÖSYM should be controlled and managed with uninterrupted transitions. "ÖSYM Digital Transformation Project 2023" consists of five successive phases (PHASE I-V) in a way that will enable ÖSYM to achieve its goals more effectively/faster and more efficiently with a holistic transformation that brings together human, business processes and technology elements and enables a sustainable structural improvement.

In the first step (PHASE I), which will start the corporate digital transformation of ÖSYM, it is aimed to monitor intensive examination processes and design an expandable environment that will include an integrated quality management system (which will turn into a performance system, PHASE II). By ensuring the system security of the new platform (information security and system authorization management planning and digital monitoring, PHASE III), it is aimed to switch to automation (intelligent tracking and warning systems, PHASE IV) supported by artificial intelligence and deep learning algorithms. Finally, it is aimed to design and develop data mining and decision support systems on the "big data" to be obtained, to make analysis and conceptual improvements for the next steps of the transformation (PHASE V).

In this journey, which started with the slogan of "Digital Türkiye", ÖSYM Presidency has determined its goals and created the road map for the coming years. ÖSYM, which is the exam centre of Türkiye and conducts exams at international standards, will digitize the systems to measure the performance of each individual in line with these goals and will be higher than its current position.





QUALITY POLICY AND ISO DOCUMENTS

As an institution that makes measurement, selection and placement with a valid, reliable, scientific, fair, transparent and innovative approach in the exams administered by the ÖSYM Presidency; It aims to ensure that the candidates complete the exam processes in the most suitable and comfortable conditions, to continuously increase the satisfaction in line with the expectations, and to increase accessibility with the principle of "Being Everywhere for Everyone". It carries out all its work within the framework of the authorities and responsibilities given by the relevant laws, regulations and other legal regulations, by taking scientific resources and authorities as a reference. It has determined as a quality policy to constantly renew itself in terms of exam technologies and to adapt to these technologies quickly, to be accountable, to comply with the conditions required by the management system with the participation of competent and authorized personnel, to ensure the continuous development and improvement of the management system.

ISO CERTIFICATES

ÖSYM carries out all its services within the framework of e-Government Standards and renews its examination processes by using scientific and technological developments effectively. In this context, it was entitled to receive the "ISO 27001 Information Security Management System" and "ISO 9001 Quality Management System" certificates in the examination services processes.





INFORMATION SECURITY POLICY

T.R. Information security policy of the Measurement, Selection and Placement Centre Presidency;

To act within the framework of the authorities and responsibilities given by the relevant laws, regulations and other legal regulations at every stage while performing all the works,

To ensure the security of the data kept in the electronic environment within the scope of its responsibility and to all information assets in written, printed and similar media, to process and manage information as a valuable asset,

To meet corporate information and information security requirements for internal and external stakeholders, to continuously monitor the effectiveness of information security management,

To realize necessary improvements, to determine the values, security needs and vulnerabilities of information assets, to reduce the impact of information security threats, and to contribute to service continuity and quality,

To pay a high level of attention to the sensitivity of the information processed by contributing, to increase the awareness of information security of ÖSYM employees and to carry out studies in order to make this awareness a part of the corporate culture,

By applying the Information Security Management System ISO 27001 standard, with the principles of confidentiality, integrity and accessibility. It aims to minimize these risks by analysing possible vulnerabilities and threats to information assets with the principles of regulation and authorization according to the regulations.





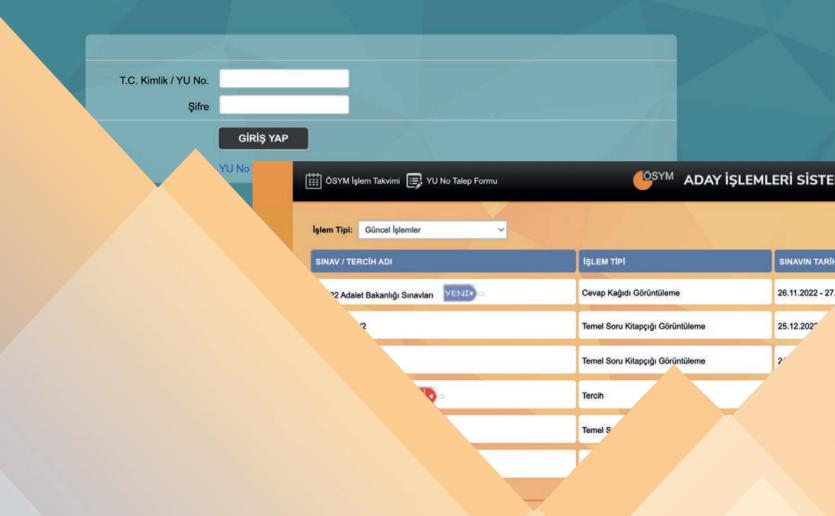


ZERO WASTE

ÖSYM implements zero waste targets in order to prevent waste, use resources more efficiently and contribute to the development of environmental protection awareness. A basic level zero waste certificate was obtained by providing the necessary trainings to ensure that the employees have a sense of "sensitive consumer". It is aimed to bring the silver, gold and platinum level zero waste certificates to ÖSYM.



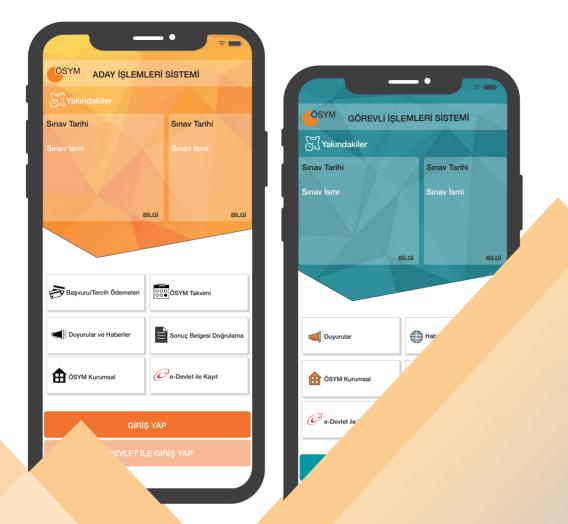




WEB APPLICATIONS

Staff Operations System (SOS) https://gis.osym.gov.tr

Candidate Operations System (COS) https://ais.osym.gov.tr



MOBILE APPLICATIONS

STAFF OPERATIONS SYSTEM

Attendants can perform their exam operations through the mobile application of ÖSYM.

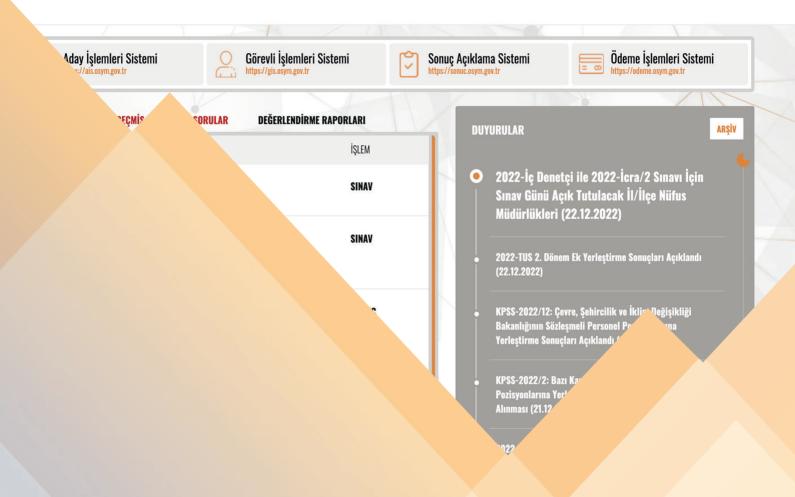
CANDIDATE OPERATIONS SYSTEM

Candidates can perform all exam-related operations through the mobile application of ÖSYM.



TÜRKİYE CUMHURİYETİ ÖLÇME, SEÇME VE YERLEŞTİRME MERKEZİ BAŞKANLIĞI





WEB ADDRESS

https://www.osym.gov.tr





INFORMATION AND CALL CENTER

Candidates can contact ÖSYM by calling the call centre and with a petition, asking questions to the ÖSYM Presidency about exam applications and placement procedures, asking for guidance, making changes in their own information in the ÖSYM database, requesting an approved exam result document or placement result document, the results of the exam or placement process. submits requests for re-evaluation. Accordingly, in 2022, 528.650 calls, 76.676 petitions and 57.367 applications from the Presidency Communication Centre (CIMER) were answered by the OSYM Presidency.



49 Years of Experience from 1974 to Today...

- 1974 It was established under the name of Inter-University Student Selection and Placement Center (ÜSYM).
- 1974 The Inter-University Selection Examination (ÜSS) has started to be applied.
- **1981** With the name of Student Selection and Placement Center (ÖSYM), it was transformed into a subsidiary of the Council of Higher Education.
- Interuniversity Placement Exam (EPE).
- · Foreign Student Exam (YÖS).
- Ministry of National Education (MEB) Turkish Cultural Foundation (AFS).
 exams started to be applied.
- 1982 Interuniversity Council Associate Professorship Center Foreign Language Exam (DOC Fall Semester) started to be applied.
- 1983 The Inter-University Selection Examination (ÜSS) was renamed The Student Selection Examination (ÖSS).
 - Anadolu University Open Education Faculty Exams (AÖF Exams) have started to be applied by ÖSYM.
- 1984 TED Ankara College Entrance Exam.
- Foreign Language Exam of Council of Higher Education-World Bank Vocational High School Project has started to be applied.
- 1985 Ministry of Agriculture and Rural Affairs Personnel Selection Exam.
 - State Planning Organization Assistant Specialist Exam
 - General Directorate of State Meteorological Affairs Personnel Selection Exam.
 - The Ministry of National Education Vocational Qualification Exam for Teachers (MEB) started to be applied.
- 1986 RTÜK Foreign Language Exam.
 - · Ministry of Health Assistantship Exam.
 - Türkiye Halk Bankası Personnel Promotion Exam.
 - GATA School of Nursing Entrance Exam (GATA).
 - RTÜK Trainee Reporter and Assistant Producer Selection Exam.
 - The Personnel Promotion Exam of the General Directorate of the Office of Soil Crops started to be applied.
- 1987 TRNC Civil Service Entrance Exam (TRNC)
 - The Examination For Specialty in Medicine (TUS September Semester) started to be applied.
- 1988 BOTAŞ Foreign Language Exam.
 - TRNC Public Personnel Selection Exam to Study at AÖF started to be applied.
- 1989 Examination for Selection of Bulgarian Immigrants Who Want to Continue Higher Education.
- Foreign Language Knowledge Placement Test for Public Personnel (KPDS November Semester).
- Turkish Aeronautical Association Foreign Language- Pilot Candidate Selection Exam.
- National Lottery Administration Personnel Selection Exam.
- Bilkent University Instructor Selection-Preparatory School Selection Exam.
- Sümerbank Holding A.Sh. The Foreign Language Proficiency Exam has started to be applied.

- 1990 Undersecretariat of Treasury and Foreign Trade Foreign Language Exam.
 - PARLIAMENTARY(TBMM) Secretarial-Typewriter Exam.
 - Prime Ministry Family Research Institution Presidency Assistant Specialist Selection Exam.
 - T.C. Ziraat Bank Banking School Examination of Candidates Applying for the 2nd Semester
 - Capital Markets Board Professional Staff Assistant Selection Exam.
 - T. C. The Ziraat Bank Inspection Board Presidency Assistant Inspector Exam started to be applied.
- 1991 Written Exam for the Candidacy of the District Governor of the Ministry of Internal Affairs-Provincial Planning and Specialist in Research, Planning and Coordination (APK) Selection Exam.
 - Undersecretariat of Defense Industry Personnel Selection Exam.
 - Institute of Public Administration of Türkiye and the Middle East Entrance Exam to the Program of Specialised Training in the Field of Public Administration (TODAIE)
 - Ministry of Foreign Affairs Administrative Officer Selection Exam Foreign Language Part.
 - Personnel Selection Exam of the General Directorate of Agricultural Reform.
 - PARLIAMENTARY(TBMM) Assistant Specialist Entrance Exam.
 - T.C.Halkbank Assistant Specialist Exam.
 - Undersecretariat of Treasury and Foreign Trade Banks Sworn Assistant Auditor Entrance Exam started to be applied.
- 1992 Ministry of National Education (MEB) Anatolian High Schools Exam.
 - Entry to Higher Education Exam for Children of Employees Abroad Exam (YCS).
 - Republic of Uzbekistan Student Selection and Placement Procedure.
 - Entrance Exam to Ministry of National Education (MEB) Health Vocational High Schools.
 - Assistant Auditor Exam for the Presidency of Turkish Court of Accounts started to be applied.
 - General Directorate of Turkish Grain Board Electrical and Mechanical Engineer Exam.
 - Ministry of Foreign Affairs Candidate Regional Specialist Exam.
 - Ministry of National Education Selection Exam for Teachers Who Want to Work Abroad.
 - Turkish Petroleum Corporation Protection Officer Selection Exam.
 - Ministry of Health Personnel Selection Exam to Study Abroad.
 - General Directorate of Security Civil Personnel Selection Exam.
 - Retirement Fund General Directorate Personnel Selection Exam.
 - Ministry of Industry and Trade Personnel Selection Exam.
 - PETKİM Foreign Language Exam.
 - Ministry of Health-Anadolu University Health Personnel Associate Degree Education Entrance Exam started to be applied.
- 1993 Exam for Candidates for Graduate Studies Abroad (YLS).
- Turkish Republics and Turkish and Related Communities Exam (TLS-Overseas).
- Engineering Completion Programs Entrance Exam for Technical Teachers of the Ministry of Education.
- T.C. Ziraat Bankası Lawyer-Engineer-Architect-Agricultural Engineer-Officer-Computer Operator Selection Exam.
- Prime Ministry Personnel Foreign Language Exam.
- Ministry of Health Foreign Language Exam.
- Cumhuriyet University-Zonguldak Karaelmas University Dumlupınar University-Erciyes University Personnel Selection Exam.
- Diyarbakır Municipality Personnel Selection Exam.
- Ministry of Health Health Personnel Selection Exam.
- Mechanical and Chemical Industries Corporation (MKE) Inspectorship Exam (MEKEK) started to be applied.

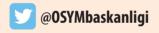
- 1994 TC Ziraat Bank Personnel Promotion Exam.
- Ministry of Health Health Education Institutes Selection and Placement Exam.
- Prime Ministry GAP Administration Protection and Security Officer Selection Exam.
- Ministry of Agriculture and Rural Affairs Associate Degree Education Programs Exam.
- Undersecretariat of Foreign Trade Central Anatolian Exporters' Union Personnel Selection Exam.
- Central Special Talent Exam (MÖZYES).
- Social Security Adminstration (SSK) Assistant Inspector and Enforcement Officer Exam.
- Ministry of Finance-Customs Treasury Attorneyship Selection Exam.
- Afyon Kocatepe University-Erciyes University-Çanakkale 18 Mart University Personnel Selection Exam started to be applied.
- 1995 Dicle University-Erciyes University Foreign Language Exam.
 - TEDAŞ Protection and Security Officer Selection Exam.
 - Cumhuriyet University Security and Protection Officer Selection Exam.
 - Ministry of National Education (MEB) Preschool Teachers Selection Exam to be Assigned Abroad.
 - General Directorate of State Hydraulic Works (DSI) Lawyer Selection Exam.
 - Ministry of Industry and Trade Inspector Selection Exam.
 - Tarişbank Inspector Selection Exam.
 - Foreign Trade Undersecretariat Assistant Specialist Exam.
 - Ministry of Finance Inspector Selection Exam.
 - Undersecretariat of Customs Assistant Specialist Exam.
 - Undersecretariat of Foreign Trade Trainee Controller Entrance Exam.
 - Interuniversity Board Doctorate/Art Proficiency Center Foreign Language Exam started to be applied.
- 1996 Gendarmerie Schools Command Specialist Gendarmerie School Entrance Exam (JANU).
- TÜPRAŞ Personnel Selection Exam.
- ÖSYM Protection and Security Officer Selection Exam.
- Customs Enforcement and Officer Exam.
- National Security Council Assistant Specialist Entrance Exam.
- Kafkas University Personnel Selection Exam has started to be applied.
- 1997 Postgraduate Education Entrance Exam (LES May Semester).
- Higher Education Council Placement Exam for Equivalency of Higher Education Diplomas Abroad (STS).
- Personnel Selection Examfor Ministry of Justice Ankara Judicial Justice Commission and Organizations started to be applied.
- Parliamentary Personnel Selection Exam.
- Examination for Personnel of the Central Bank of the Republic of Türkiye.
- İnönü University Personnel Selection Exam.
- Real Estate Bank Assistant Inspectors Exam.
- Competition Authority Assistant Specialist Exam.
- Ankara University Faculty of Health Education Undergraduate Completion Prog. Candidate Selection Exam.
- General Directorate of Land Registry and Cadastre Engineer-Cadastre Technician-Assistant Inspector Selection Exam.
- Ministry of Public Works and Settlement Engineer Selection Exam.
- Türkiye Railway Machinery Industry Inc. Personnel Selection Exam.
- Turkish Patent Institute Technical and Administrative Personnel Selection Exam.
- YURTKUR Personnel Selection Exam.
- · Şekerbank Assistant Inspector Selection Exam.
- Ministry of Justice Ankara Judicial Justice Commission and Organizations Personnel Selection Exam.
- · Ministry of Interior Civil Defense Officers Exam.
- TR Post Office General Directorate Inspection Board Assistant Inspector Exam.
- TR State Railways General Directorate Personnel Selection Exam started to be implemented.

- 1998 Ministry of Justice Executive Director and Deputy Executive Director Selection Exam.
- Turk Eximbank Assistant Specialist Entrance Exam.
- Competition Authority Personnel Selection Exam.
- RTÜK Assistant Inspector Exam.
- SSK Health Personnel Selection Exam.
- Central Bank Technical Personnel-Researcher Selection Exam.
- Yüzüncü Yıl University-Balıkesir University-Firat University-Istanbul University Personnel Selection Exam.
- Ministry of Finance Personnel Selection Exam.
- Press Attache Exam.
- Turkish Development Bank Assistant Specialist Entrance Exam.
- ÖSYM Personnel Selection Exam.
- Supreme Election Board Personnel Selection Exam.
- BAĞKUR General Directorate Personnel-Assistant Inspector Exam.
- Employment and Employment Agency Personnel Selection Exam.
- Prime Ministry Assistant Specialist Elimination Exam started to be implemented.
- 1999 Selection Exam for Those Who Will Be Appointed as Civil Servants for the First Time (DMS).
 - Ministry of National Education Selection Exam for Teachers to Study Abroad (ÖYLS).
 - Turkish Confederation of Tradesmen and Craftsmen Assistant Inspector Exam.
 - Central Bank Statistician Selection Exam.
 - Türkiye Vakıflar Bankası Assistant Inspector Exam.
 - Ankara University Personnel Selection Exam.
 - Mechanical and Chemical Industries Corporation (MKE) Worker Candidate Selection Exam started to be implemented.
- **2000** General Staff Schools Command Air Forces Command Military High School Entrance Exam (ALS).
 - · Vertical Transfer Exam (DGS).
 - Selection Examination (DIS) for those who will be recruited as permanent workers for the first time.
 - First For Those Who Will Be Appointed As Civil Servants, Selection S.-Teacher Exam (DMS).
 - Ministry of Foreign Affairs Candidate Professional Officer Exam.
 - Ministry of Tourism Inspection Board Deputy Inspector Elimination Exam started to be applied.
- 2001 Ministry of National Education Selection and Placement of Candidates to be Sent Abroad for Postgraduate Education (YLSY).
 - Interuniversity Board Foreign Language Exam (ÜDS March Term).
 - ÖSS Foreign Language Exam (YDS).
 - European Union Assistant Specialist Entrance Exam.
 - Central Qualifying Exam for Institutions (KMS) started to be implemented.
 - **2002** Public Personnel Selection Examination (KPSS) started to be implemented.
 - Public Personnel Selection Examination-Ministry of Health (KPSS-SB) began to be implemented.
- 2003 Public Personnel Selection Examination (KPSS Teaching).
 - Public Personnel Selection Examination (KPSS Group A) started to be implemented.
 - Central Bank Assistant Auditor Examination started to be implemented.
- **2004** State Personnel Ministry, Ministry of Finance Public Personnel Foreign Language Proficiency Level Determination Exam (KPDS May Term).
- Urology Proficiency Exam (TÜYK).
- Public Procurement Agency Assistant Specialist Exam.
- Orthopedics and Traumatology Proficiency Exam (TODBID).
- T.C. Ziraat Bank Banking School Written Exam started to be implemented.

- 2006 Ministry of National Education (MEB) Teaching Career Level Examination.
- Higher Education Council Personnel Recruitment Examination.
- Neurosurgery Proficiency Examination.
- Public Procurement Agency Assistant Specialist Examination started to be implemented.
- 2007 Academic Personnel and Graduate Education Entrance Exam (ALES Spring Semester).
- Minor Medical Specialization Education Entrance Exam (YDUS October Semester).
- Radiation and Oncology Proficiency Exam started to be implemented.
- **2008** Police Vocational Schools Student Candidate Exam.
- Financial Services Assistant Specialist Special Competition Exam started to be implemented.
- **2010** Student Selection Examination (ÖSS) was renamed as Higher Education Entrance Examination (YGS).
- Ministry of Finance Financial Services Assistant Specialist Competition Exam (MHUY).
- **2011** It was renamed the Assessment, Selection and Placement Center Presidency (ÖSYM).
- The Constitutional Court Rapporteur Selection Exam started to be implemented.
- **2012** Disabled Officer Selection Exam (ÖMSS).
- Promotion Exam for Administrative Personnel at Universities (ÜGYS).
- Entrance Exam for Specialization Education in Dentistry (DUS Spring Term).
- Entrance Exam to SME Assistant Specialist (KOSGEB).
- The General Directorate of Security Personnel Selection Examination (EGM Mission Protection) to be assigned for the Protection of Foreign Representations began to be implemented.
- 2013 Police Academy Police Vocational Schools Student Candidate Exam (PMYO).
- Ministry of Finance Tax Inspection Board Presidency of Tax Inspector Assistant Entry Exam (VDK Assistant Inspector).
- Ministry of National Education Written Examination for Promotion (MEB GYS).
- Ombudsman Institution Assistant Specialist Entrance Exam (KDK Assistant Specialist).
- The Placement Exam for the Equivalency of Foreign Higher Education Diploma in the Field
 of Medical Doctorate (STS MEDICAL DOCTOR'S Spring Term) started to be implemented.
- **2014** Disabled Public Personnel Selection Examination (EKPSS).
- General Directorate of Occupational Health and Safety Workplace Medicine and Occupational Safety Specialist Exam (OHS May Term).
- Electronic Foreign Language Exam (e-YDS 1).
- Turkish Human Rights Institution Human Rights Assistant Specialist Entrance Exam.
- Public Personnel Selection Exam Religious Services Field Knowledge (DHBT) has been implemented.

- 2015 Presidency of Religious Affairs Professional Knowledge Placement Exam (DIB-MBTS).
- Prime Ministry Personnel Promotion Exam (Prime Ministry GYS).
- Public Economic Enterprises and Affiliates Internal Auditor Selection Exam (KİT Internal Auditor) started to be implemented.
- 2016 University Entrance Exam for Military High School Graduates.
- Placement Exam for Foreign Higher Education Diploma Equivalency in the Field of Dentistry (STS Dental).
- Exams of the Ministry of Justice (Judicial Judiciary-Administrative Judiciary-Judicial Judiciary/ Lawyer -Administrative Jurisdiction/Lawyer) started to be implemented.
- 2017 The Pharmacy Specialization Entrance Examination (EUS) started to be implemented.
- **2018** The Higher Education Entrance Examination (**YGS**) was renamed the Higher Education Institutions Examination (**YKS**).
- National Defense University Military Student Candidate Selection Examination (MSU).
- The exam for Election Manager and Deputy Election Manager, as well as the Promotion Exam for Branch Manager, has been conducted. (YSK).
- 2019 Foreign Language Exam for Higher Education Institutions (YÖKDİL).
- The Ministry of National Education's Executive Selection Exam for Educational Institutions (MEB-EKYS) started to be implemented.
- **2020** Ministry of Treasury and Finance Internal Audit Coordination Board Internal Auditor Candidate Specification Exam (Internal Auditor).
- Higher Education Council Assistant Specialist Qualification Exam.
- ÖSYM Assistant Specialist Entrance Exam.
- **2022** Electronic Higher Education Institutions Foreign Language Exam (e-YÖKDİL).
- Ministry of Justice Mediation Exam (Mediation) started to be implemented.
- **2023** The Türkiye Foreign Student Admission Examination (**TR-YÖS**) started to be implemented after 13 years.













ÖSYM

T.R. Centre For Assessment, Selection and Placement

💡 Üniversiteler Mahallesi İhsan Doğramacı Bulvarı No: 1 06800 Bilkent / ANKARA

T: 444 6796 🛜 www.osym.gov.tr









